

# Adobe™ Acrobat™ Reader Support Options

To get the most value out of your Adobe Acrobat products, particularly when installing and integrating new hardware and software, consider Adobe's support programs. Whether you need support for a single user or a corporation of thousands, there's an Adobe support program to meet your needs.

For all registered users of Adobe Acrobat products, ongoing free support options include:

- Compuserve Q & A — GO ADOBE
- Adobe US electronic bulletin board — Dial +1-408-562-6839
- Adobe US Automated Technical Support — A computer-driven diagnostic system with answers to the most commonly asked technical questions. Call +1-408-986-6560, 24 hours a day, 7 days a week.
- Adobe US Fax Request Line — An easy way to request technical notes by fax. Dial +1-408-986-6587, 24 hours a day, 7 days a week.

**US and Canada** — For registered users of Adobe Acrobat products in the US and Canada, pay for support options include:

- 900 number — Each minute is \$2.00.  
Call 900-555-ADOBE (900-555-2362)
- Credit card — Via Visa, Mastercard, or American Express, each support call is \$25.  
Call 800-87-ADOBE (800-872-3623)

**Europe** — Adobe's European Customer Support Center has different phone lines where native speaking support engineers are ready to help you. Please call one of the following numbers to receive support or to obtain additional information:

French	+31-55-384252	Spanish	+31-55-384251
German	+31-55-384246	Dutch	+31-55-384245
English	+31-55-384249	Swedish	+31-55-384254
Italian	+31-55-384250	Fax	+31-55-434455

Adobe offers Corporate Help Desk Response to provide your internal support staff with technical training on Adobe products. We can also create a customized corporate support program that meets the needs of your company. For more information and pricing on any Adobe support or training program, in the United States please call 800-87-ADOBE (800-872-3623); in Europe please call Adobe's European Customer Support Center at the numbers listed above.

*Due to the phased implementation of the support program in Europe, program features, prices, and support terms are subject to change without notice.*

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